



## Manufacturer Information

for users regarding software updates  
(following the NAMUR recommendation 53)

### Field Xpert / Device Xpert - Package V3.01.05 (SFX350/SFX370)

New Device Xpert HART 2.01.05 and Device Xpert FF 1.05.00 software

#### 1 Type of Product

- Field device/signal processing device
- Software/hardware for device configuration/field communicator handheld/device drivers etc.
- Modem/interface

Manufacturer : Endress+Hauser Process Solutions AG  
 Product : **Field Xpert - Device Xpert**  
 Type and order code : **Field Xpert SFX350, SFX370**

#### 2 Software

Previous software version : Package V3.01.00:  
 Device Xpert HART 2.01.00 - English/German  
 Device Xpert FF 1.05.00 - English/German

New software version : **Package V3.01.05:**  
**Device Xpert HART 2.01.05 - English/German (NEW)**  
 Device Xpert FF 1.05.00 - English/German

How can the previous software version number be identified? : Printed on delivered Field Xpert CD-ROM or within the Device Xpert software, menu item **Help => About**

Description of the modification in comparison with the predecessor version : Main changes to the software are:  
 Bug fixes for Device Xpert HART:

- Defect #36661: Issue with PR electronics 3337 Temperature transmitter fixed
- Defect #36093: Long HART address/ Unique address calculation corrected
- Defect #34322: Fixed compare for device FMU40 0x0011 Rev. 4
- Defect #32642: MyDevice folder with favorites works again
- Defect #32572: Menu appears now for Promass 83, Promag 55, Promag 53 in special hardware combinations



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Where to get the new Software?

The recommended and fastest update procedure is via an Internet-Update, which has been possible since Device Xpert HART v1.6.x and Device Xpert FF 1.00.00:

1. Precondition: Connect the Field Xpert handheld to the Internet, done via USB connection to the PC/Laptop with installed Windows Mobile Device Center (Windows 10/8/7) or ActiveSync (Windows XP) software and Internet access. Consider a possible necessary proxy (see manual).

2. Start Device Xpert HART or Device Xpert FF software on Field Xpert.

The new software versions are automatically recognized after a few seconds on the Field Xpert handheld and can then be downloaded. Follow the instructions on the screen and reboot the Field Xpert once.

Please contact your Endress+Hauser Service, if you don't have Internet access or if you have Internet access, but the update-message of the Device Xpert software does not appear.

### 3 Compatibility

Is the new product software compatible with the previous version, installed device driver components and operating tools?

Yes  
Device Reports and Device Images are compatible with the previous Device Xpert version.

No, reason:

Is a software update generally recommended?

Yes, reason:  
It is recommended to update to the new software version for the Field Xpert SFX350/SFX370. This ensures that Field Xpert can operate with newer field devices.

No, reason:



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### 4 Instruction manual

Is a new instruction manual necessary due to the software modification?

- Yes  
 No

The manual that corresponds to the actual **hardware** version is:

Product	Communication	Manual type	Document identifier
Field Xpert SFX350, SFX370	HART + FOUNDATION Fieldbus	Operating Instructions Hardware	BA01202S/04/en/05.16

Remarks:

The manual that corresponds to the actual **software** version is:

Product	Communication	Manual type	Document identifier
Field Xpert SFX350, SFX370	HART + FOUNDATION Fieldbus	Operating Instructions Device Xpert Device configuration software for HART and FOUNDATION Fieldbus	BA01211S/04/en/04.16

Remarks:

The instruction manuals can be downloaded from the Internet:

<http://www.endress.com/SFX350> -> Tab "Documents/Software"  
<http://www.endress.com/SFX370> -> Tab "Documents/Software"

### 5 Price

Change in price in comparison with the predecessor version?

- Yes, new list price and update costs (without installation)  
 No